

Good afternoon,

There are no residents in isolation.

In Winnipeg there are no new Covid 19 cases to report for Wednesday June 10, 2020, the total in Manitoba is three hundred (300).

We had a very busy day with outdoor visits, thank you to all the families that are coming to visit. Residents love connecting with their families for these meaningful visits.

In Recreation today residents participated in sit and be fit with 1st and 2nd floors in the morning and this afternoon BINGO! Cathy and Mike went around the entire facility with a cart of iced tea celebrating National Iced Tea Day. Who knew!

Thank you to the family that brought in Tim's coffee and Timbits...staff thoroughly enjoyed! What a wonderful treat for our evening staff!

I just want to make everyone aware that CBC reached out to GLL today looking for a comment. In addition CTV reached out to the WRHA looking for a comment. The following comment was shared with both media outlets.

Since 2016, Golden Links Lodge has undertaken measures to improve resident care, communication with families, and the work environment for our staff. This has been especially true in recent months as we've put in extra efforts to keep in touch with families while restrictions were in place as a result of COVID-19.

The new senior leadership team and staff continue to be committed to transparency and ongoing communication with our families and stakeholders, including posting information on audits, care reviews, etc. on our public webpage. We have learned and have grown together as a care community, with the ultimate goal of improving the quality of care Golden Links residents receive. We are proud of the improvements made, of the staff who support our residents, and we are committed to our residents and their families and will continue to engage their support and ideas in providing optimal care at Golden Links Lodge.

Some specific improvements we have made include:

- Regular reviews of each resident's care plan;
- Instituting family meetings open to all resident families;
- Updated staff policies that promote resident and staff safety;
- Updating resident equipment;
- Implementing regular, meaningful recreation opportunities for residents (outside of the recent restrictions resulting from COVID-19);
- Seeking out meaningful community partnerships to improve community relations as well as the opportunities for residents to interact with others.

If you have any questions, comments or concerns please feel free to contact me or Alison at 204-257-9947.

Please visit the website below for updates:

<https://www.gov.mb.ca/covid19/>

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Instagram <https://www.instagram.com/goldenlinkslodgepch/?hl=en>

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"Because when you stop and look around this life is pretty amazing" – author unknown
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