

Good evening,

We have no residents in isolation today.

In Winnipeg there are no new Covid 19 cases to report for Wednesday May 27, 2020, the total in Manitoba remains at two hundred ninety two (292).

Residents started their day today with morning stretch. This afternoon residents played Bingo. Mike and Cathy also held reading groups on both floors. We had window visits today as well as video/phone chats.

We are currently getting our front Courtyard area ready for the Outdoor Visits. We are trying to make the area as comfortable as possible for families and residents.

The online booking processing is up and running for **Video/Phone/Window**. This booking system can be found on our website www.goldenlinks.mb.ca select the tab for "Services" then select "Recreational Services" this brings you to a page where you will see pics of Mike and Cathy (our Recreation Staff) and just below their photos is the calendars. You can fill in your personal information, choose your date and time and submit. The office will provide you with a confirmation of your booking once confirmed. Remember this process is for **Video/Phone/Window**.

Commencing **Monday June 1, 2020**, you will be able to book your **Outdoor Visit** online. One visit per week per resident. We encourage you to speak with your loved ones to ensure that all essential visitors are able to visit. Please read the following bulletins;

- **One week booking in advance only.**
- **Only two people can visit at any one time.**
- **All visitors must be screened prior to any visit.**
- **If visitors screen out they will not be permitted to visit.**
- **Masks are not mandatory but highly recommended.**
- **No Food; No Beverages; No Pets.**
- **Visitors may not bring any items for residents during visit.**
- **Mandatory 6 feet Social Distancing At All Times.**
- **No Physical Contact (No hugs & kisses).**

- **All visitation will be supervised.**
- **Residents may not leave the property.**
- **Residents may not visit outside if they are in isolation.**
- **If the resident is not well or does not want to go out and visit, the visit will be cancelled.**
- **Visits are scheduled at 30 minute intervals, we expect the sanitization will take approximately 10 minutes between visits (subject to change).**
- **Families that do not get along, will not be allowed more visits. It will be the responsibility of the POA to communicate the visitation.**
- **If you arrive early you must remain in your vehicle until the start of your visit.**
- **All residents will be dressed appropriately for the visit and if required will wear a hat and sunscreen.**
- **Residents may struggle to understand why they cannot be close to their loved one. As their family and close friends we request that you support residents as best you can with this process.**
- **If you arrive late for your visit, your visit will not be extended or rescheduled.**
- **If it is raining or unfavorable conditions visits will be cancelled.**
- **If temperature exceeds 33 Celsius with the humidex visits will be shortened to fifteen (15) minutes.**
- **If it is observed that the resident is not wanting to participate in the visit, the visit will be ended.**

- **There will be no access to washrooms for visitors.**
- **No visitors will be allowed into the facility at any time.**
- **Families cannot save up visits, but we will make special consideration for families who have travelled out of province and have completed their two (2) quarantine (as per Public Health Order) process as much as possible.**

Should you have any questions regarding the **Outdoor Visitation** please let me know.

CBC Canada has reached out to GLL several times in the past month. CBC is currently working on a story by their “Investigative Unit” on PCH’s in Canada. GLL has provided a statement that was developed by the Province, directly related to the loss of license in 2016. I am not aware of when the story will be published. CBC is working from a forty eight (48) page document that was obtained under the Freedom of Information Act. If anyone has any questions related to this please speak directly to me or Alison.

We have posted two (2) positions that will be dedicated to the **Video/Phone/Window/Outdoor** visitation resident workload. These will be non-unionized positions and will help us facilitate the extra workload that has been created with the **Video/Phone/Window/Outdoor**.

Starting in June I will no longer be sending out daily updates but rather weekly updates to families. Families will receive via email a weekly update which will also be accessible on our website.

If you have any questions, comments or concerns please feel free to contact me or Alison at 204-257-9947.

Please visit the website below for updates:

<https://www.gov.mb.ca/covid19/>

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"Because when you stop and look around this life is pretty amazing" - author unknown

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