

Good afternoon,

We have one (1) resident in isolation today (not Covid 19 related).

In Winnipeg, there were two (2) new Covid 19 cases to report for Friday May 22, 2020, the total in Manitoba remains at two hundred ninety two (292).

Recreation had a very busy day today. This morning residents participated in church service and hymn sing. Then Mike and Cathy went to every single resident room to ask if the resident wanted to spend some time outside (they even gently woke a few residents to check in). They spent the majority of their time today bringing all residents outside to enjoy the sun and nice weather. When it became a little too hot, the residents were moved to the shaded pergola area where they were served some nice cold water. Mike played with a large big bouncy ball with residents outside for exercise. The residents thoroughly enjoyed their time and requested to get back out again next week. Be sure to check our Facebook page for pics.

That all sounds lovely to everyone I'm sure but the reality is many of you families are struggling with the inability to see and touch your loved ones. We have been in lock down for sixty eight (68) days. I made a commitment to email every single day and to be transparent during this process and to always share whatever information I can when I can. That has meant at times that I'm delivering news that you may or may not want to hear. Today I'm sharing news that you likely all want to hear. We are currently working on processes for in person visitation. On Monday you will all receive a formal letter from me outlining the criteria as well as an application process for visitation. This visitation will require an immense amount of cooperation from all families engaging in visits. We will be required to maintain the 6' social distancing during visitation. You have all been so incredibly supportive and patient throughout this entire process. The majority of families have been understanding of our situation and respectful of the strict guidelines. You have agreed to the very tight, short time lines for phone calls and video chats and we truly appreciate your support and understanding.

We are going to do everything we can to make the visits that you have meaningful and not full of confusing and uncomfortable barriers so that you can really connect with your loved one.

This has not been an easy journey for anyone. I have staff filled with anxiety right now at the thought of many different people walking thru our facility. But, we know that in part the health and well being of our residents depends on your love and connection. We know that we will not be able to support tons of visitors all at

once. These will be structured, monitored, booked visits that you can connect. That may not sound very inviting but we are working diligently to ensure the visit is meaningful.

We are all in this together, we are all walking through this pandemic as newbies together, so we must be respectful of these new processes and challenges together. We are currently working on more staffing to help support this new visitation process.

Watch for the memo on Monday.

If you have any questions, comments or concerns please feel free to contact me or Alison at 204-257-9947.

Please visit the website below for updates:

<https://www.gov.mb.ca/covid19/>

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"Because when you stop and look around this life is pretty amazing" - author unknown

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