

Hi everyone,

This is a follow up to my update this evening, in particular the information regarding phone/video/window chat online booking. The online phone/video/window chat online booking is specifically for phone/video/window chats. This online booking process is **not** for “outdoor visits.”

We may transition into using this process in the future but for right now they will both run independently. If you are booking an outdoor visit you will still need to fill out the form and submit.

I’m sure from the perspective of family it probably makes no sense that we are running both independently. We are doing this right now for a multitude of reasons. We are working towards simplifying but given the tight timelines this is the process for now. Thanks everyone for your patience with both processes.

I also wanted to let everyone know of another form of communication that we are offering. “Email A Resident” is when a family member, friend, etc. can email a message to a resident that can be read out loud to the resident by our staff. You can find this option if you visit our website www.goldenlinks.mb.ca click the tab titled “Contact Us”, scroll down past the location map and you will find a picture with a caption underneath titled “Email A Resident. Click on the icon and a green check mark will appear. Then scroll down the page type your message, put in your contact information and press send.

Thanks so much for your time and attention.

If you have any questions, comments or concerns please feel free to contact me.

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"Because when you stop and look around this life is pretty amazing" - author unknown

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