

Hi everyone,

I am happy to report there are no flu like symptoms for any residents. We continue with our respiratory outbreak with four (4) residents in isolation due to common cold symptoms.

We did not receive a lot of sick calls today which was great news. It's a quiet day at the lodge. Quiet is good though, with the exception of four (4) residents everyone is in good health. Which is exactly how we want to remain.

We remain committed to transparency during this process communicating with you daily and providing what ever information we can. We also remain committed to keeping our social media updated and our website updated daily. All the communication that I send out to families can be found on our website under "Newsletters & Events" under "Recent News" right hand side click on "GLL Updates."

So you are all aware we have a text messaging system to which we communicate with our staff. We have every single employee cell number and are able to broadcast messages out to everyone at any time. This has proven to be a fantastic means of communicating with our staff! Geez...we tell them to never be on their phones at work! Now I tell them to constantly watch their phones at work! This will be a fun habit to break when this is all over! LOL~

We've had a few questions from families so we thought we'd provide everyone with answers.

Realistically this entire situation is taking it's toll. I am supporting my staff in any way that I can to ensure they remain healthy and focused. Emotionally folks are a little spent. Having the office open seven (7) days a week is nearly impossible and not realistic. In addition, we've been asked to ensure staff at work are staff that need to be at work. Staff in the office are to remain in the office and not move about the building unnecessarily. If our administrative staff can do work from home we are supporting this. We continue with the screening of staff coming and going, taking temperatures, etc. This is the same as our physicians...they will only one physician assigned to our facility right now. The physician will only attend the facility when absolutely necessary. The physician will travel directly from home to

our facility when attending. Wherever possible the physician will communicate via facetime and/or phone with the charge nurse related to the health of the resident. As a reminder our physicians are Dr. Doan, Dr. Ball and Dr. Ramgoolam. Dr. Ball is currently the attending for the facility. We will not rotate the physicians at this point in an effort to eliminate the traffic to and from the lodge. This is being done to ensure that our residents can remain in a healthy environment.

When staff have identified that they are working at another employer in addition to picking up shifts at GLL we are asking them to choose one. We recognize this is a difficult decision for some of our staff but we need to take every precaution that we can with our residents and staff. Having staff working in multiple sites puts our residents at risk. This is not forever just for now.

Do we have enough supplies? If we use our stock appropriately and if we monitor everything that is coming and going we have enough for now. Can we use more stock, absolutely. In general it is not a secret that throughout the entire country and world, health care facilities are struggling with lack of supplies. The WRHA has made it clear that we are to put our supply requests into logistics and they will ensure they fill the orders. There are facilities that have received grievances from MNU and CUPE related to PPE for unionized members. GLL has not received anything to date, that's not to say we won't.

There were nine (9) confirmed Covid 19 cases reported today bringing the Manitoba total to two hundred three (203). Stay home so we can keep these numbers low! We continue to hear we must "flatten the curve" meaning stay home so we don't spread Covid 19 so we don't reach peak numbers. Every time we go out and socialize we put ourselves and everyone around us at risk. Make the decision to stay home.

We are entering into our fourth (4<sup>th</sup>) week of lock down at the lodge. We pray that this will end soon so that we can all get back to living our normal lives.

We are happy to answer any questions that you have. Please feel free to contact me directly, Alison or our Business Office 204-257-9947.

We hope that you are all keeping well, practicing social distancing and staying close to home. We thank you for your continued support, positive comments and prayers~

Please visit the website below for updates:

<https://www.gov.mb.ca/covid19/>

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**"Because when you stop and look around this life is pretty amazing" - author unknown**

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